

California Statewide Automated Welfare System (CalSAWS)

**County Purchase SF-02-2023
San Francisco County – Ancillary System
Enhanced Support – Revision 1**

CalSAWS Consortium
San Francisco County Purchase SF-02-2023 – Revision 1

I. Overview:

Pursuant to Section 4.6 of Exhibit X (Maintenance and Operations (“M&O”) Extension) of the Amended Restated and Revised Leader Replacement System Agreement dated August 16, 2019 (the “Base Agreement”) between CalSAWS Consortium and Accenture LLP (“Accenture”), San Francisco County (“County”) has requested enhanced development support to assist the County in refactoring its queries to pull data from the CalSAWS Application, as further described in this County order form (the “County Purchase”).

The scope of Revision 1 to this County Purchase is to update Section II (the “Scope”), Section III (the “Assumptions”), Section IV (the “Schedule”), and Section V (the “Total Charges”) to revise the schedule for Regulatory and Administrative (“R&A”) Change Budget Services. R&A Change Budget Services of up to 155 hours will be worked and invoiced in State Fiscal Year (“SFY”) 2024/25, through May 31, 2025. There was an overall reduction to the Total Charges included in Revision 1 to this County Purchase.

II. Scope:

This County Purchase describes the one-time R&A Change Budget Services for Accenture to provide technical consulting support to assist the County in refactoring its queries to pull data from the CalSAWS Application. These charges include up to 649 hours of support to assist the County with the following:

- Assessing the County’s requirements;
 - Accenture will conduct meetings with the County to become familiar with the County's existing business process and data queries.
- Providing support and recommendations with rewriting existing queries to work with the CalSAWS Application, reviewing queries for accuracy, and recommendations for tuning queries for performance;
 - Accenture resources with knowledge of the CalSAWS Application will provide support.
- Providing documentation as requested by the County, which may include system diagrams, presentation materials, or other documentation as requested; and
- Developing new ad hoc queries to support the County’s business processes and internal business needs.

The scope of this County Purchase includes the following:

- One-Time R&A Change Budget Services

III. Assumptions:

- The charges set forth in Section V below (the “Total Charges”) are based on the scope of work outlined in this County Purchase. Any changes in scope must be mutually agreed upon by Accenture and the County in writing and may result in additional charges. These additional charges will be executed as a revision to this County Purchase.

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- R&A Change Budget Services will be worked and invoiced on a time and materials (“T&M”) basis up to a maximum of 649 hours. Invoices for such charges will be submitted to the Consortium monthly in arrears, and the Consortium will, in turn, invoice the County. The County will be invoiced for actual hours worked.
- The Total Charges for this County Purchase include R&A Change Budget Services that are estimated to commence after approval of this County Purchase.
 - Revision 1 to this County Purchase reflects that R&A Change Budget Services will be worked and invoiced in SFYs 2023/24 and 2024/25.
 - 494 hours were worked and invoiced in SFY 2023/24, commencing upon approval of this County Purchase and continuing through the end of SFY 2023/24, May 31, 2024.
 - Up to 155 hours will be worked and invoiced in SFY 2024/25, estimated to commence upon approval of Revision 1 to this County Purchase and continue through the end of SFY 2024/25, May 31, 2025. If the County requests for additional hours to be performed during SFY 2024/25, then a revision to this County Purchase would be required.
 - If the County requests hours for SFY 2025/26 prior to the expiration of the Base Agreement (currently July 31, 2025), a revision to this County Purchase would be required. If the County requires services beyond the expiration of the Base Agreement, a new County Purchase will be required under a new CalSAWS agreement.
 - Accenture and County will monitor the hours for R&A Change Budget Services and discuss the addition of more hours with the County if necessary. Any additional hours required for R&A Change Budget Services would result in additional charges. These additional charges would be provided to the County in a separate County Purchase.
 - This estimate excludes hours to support activities that may be required to continue services beyond the expiration of the Base Agreement (currently July 31, 2025).
- Accenture will work with the County to develop a schedule for this project upon approval of this County Purchase.
 - This County Purchase must be approved by May 6, 2025 in order for one-time R&A Change Budget Services of up to 155 hours to be worked and invoiced in SFY 2024/25, through May 31, 2025. Otherwise, the estimates provided in this County Purchase will not be valid and a new County Purchase will be required.
- Accenture will conduct regular meetings with the County team via Microsoft Teams to manage activities performed under this County Purchase order. All work will be performed remotely within the fifty (50) United States and the District of Columbia.
- The County will be responsible for providing Accenture staff with access to County-specific tools or software that is outside of CalSAWS, including provisioning access to County collaboration sites, software tools, software licensing, network connectivity, and access to data, tools, and systems, etc., including the County’s virtual private network (“VPN”).
- The County will be responsible for approving access to the CalSAWS Project Web Portal.
- Testing of queries will leverage existing CalSAWS test environments and masked data. The County is responsible for maintaining the security of Production data and will not load unmasked Production data into the test environments.

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- The County will be responsible for validating the queries.
- The County will be responsible for obtaining access to County datasets from the Consortium.
- The County will identify and provide the appropriate County staff to support project activities throughout the term of this County Purchase.
- The Performance Requirements set forth in Schedule 7 (Performance Requirements) to Exhibit X (CalSAWS M&O Extension) of the Base Agreement will not apply to the enhanced support in this County Purchase.
- The County must (1) approve this County Purchase and (2) provide the corresponding approved Advance Planning Document (“APD”) or alternative form of authorized spending from the Office of Technology and Solutions Integration (“OTSI”) that supports this purchase by May 6, 2025 in order to proceed with this purchase. Otherwise, the estimates provided in this County Purchase will not be valid and a new County Purchase will be required.

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IV. Schedule:

The charges associated with this County Purchase will be incurred during SFYs 2023/24 and 2024/25.

V. Total Charges:

The following table outlines the total charges for this County Purchase.

Total County Purchase Charges	SFY 23/24	SFY 24/25	Total Charges (Inclusive of Revision 1)	Total Charges (Original Approved)	Variance (Revision 1 to Original Approved)
One-Time R&A Change Budget Services	\$94,446.30	\$29,242.50	\$123,688.80	\$190,676.00	(\$66,987.20)
Recurring R&A Change Budget Services	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Hardware and Software Charges	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Hardware Charges	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Hardware Maintenance and Support Charges	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Software Charges	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Software Maintenance and Support Charges	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Production Operations Charges	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
One Time Charges	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Recurring Charges	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Total Charges	\$94,446.30	\$29,242.50	\$123,688.80	\$190,676.00	(\$66,987.20)

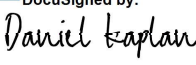
VI. Attachment 1 to the County Purchase SF-02-2023 – Pricing Schedules – Revision 1

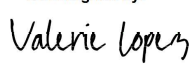
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COUNTY PURCHASE APPROVAL

Subject: County Purchase – SF-02-2023 – Revision 1

The subject document is accepted as allowing Accenture LLP to proceed with the subject County Purchase.

San Francisco County DocuSigned by:

By: _____
Printed Name: Daniel Kaplan
Title: Deputy Director
Date: 5/16/2025

Approved As to Form:
San Francisco County Counsel DocuSigned by:

By: _____
Printed Name: Valerie Lopez
Title: Deputy City Attorney
Date: 5/16/2025

Notice Address:
San Francisco Human Services Agency
P.O. Box 7988
San Francisco, CA 94120-7988

CalSAWS Consortium
By: Holly Murphy
Printed Name: Holly Murphy
Title: CAO
Date: 06/16/2025

Notice Address:
CalSAWS Consortium
11971 Foundation Place, 3rd Floor
Gold River, CA 95670

Accenture LLP
By: Lisa Salas
Printed Name: Lisa Salas
Title: Managing Director
Date: 06/16/2025